

### RETAIL MISSION

There are six key missions for the retail operation (Retail Strategy 2014-19):

- 1. Build an excellent reputation Be recognised internationally as THE Design Museum shop both at the museum and online
- 2. Promote the value of design Sell a range of merchandise that helps 'everyone to understand the value of design'
- **3. Support the exhibitions** Reflect the exhibitions, collection and museum programmes through the merchandise ranges
- **4. Provide excellent customer service** Provide five star customer service as part of the integrated 'one team' front of house approach
- **5. Deliver profits to support the museum** Operate systems and business processes to enable the delivery of a profitable retail business for the Design Museum
- **6. Have beautiful visual merchandising** Reflect the museum's ethos by curating beautiful merchandising displays.

## DESIGN MUSEUM

### COMMONWEALTH TRAIL



# DESIGN MUSEUM KENSINGTON MATERIAL SWATCHES AND COLOURS



- 1. Oak
- 2. Ceiling
- 3. Rubber flooring
- 4. Glass windows CMYK 40 / 0 / 4 / 0
- 5. & 6. Terrazzo flooring
- 7. Concrete
- 8. Copper roof

# INSPIRED BY THE FORMER COMMONWEALTH INSTITUTE

- Range relating to the Former Commonwealth Trail including the building, its materials, history and the commonwealth countries.
- 11 plaques in the museum with an image and interpretation as markers of significant Commonwealth Institute items, material or views.
- Range to include publications, print, postcards from original & new photography or drawings, designer product & bought in items.







Postcards from Commonwealth Institute records.

# FORMER COMMONWEALTH INSTITUTE TRAIL MARKERS

- 1. Flag poles and piazza
- 2. Building from long view
- 3. Garden
- 4. Foyer
- 5. Stained glass windows
- 6. World map
- 7. Plaster
- 8. Plaque
- 9. Marble
- 10. Dias
- 11. Roof



Postcards from Commonwealth Institute records.





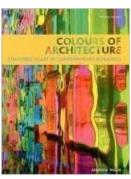


Architectural drawing from Pawson

### PRODUCTS INSPIRED BY THE FORMER **COMMONWEALTH INSTITUTE**

Publications plus Design Museum Phaidon publishing partnership











#### Buy in from International designers















#### Designer product inspired by the former Commonwealth Institute building.









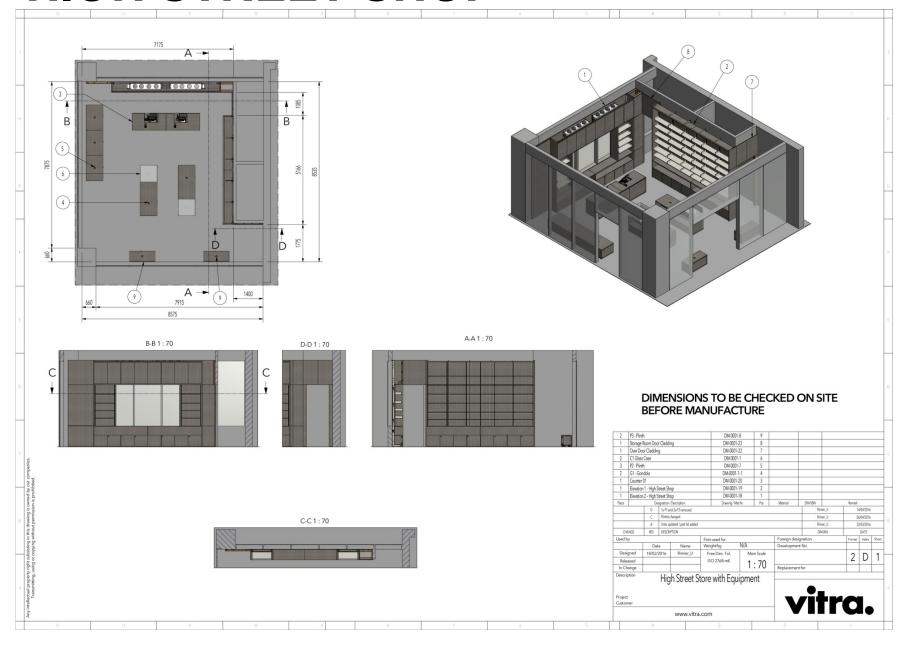






# RETAIL FIT OUT DESIGN

### **HIGH STREET SHOP**



### **ATRIUM SHOP**

